

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Third Revised Contents Sheet No. 1
Cancels Second Revised Contents Sheet No. 1

RATES AND EXCEPTIONS

TABLE OF CONTENTS

	<u>Sheet No.</u>	
1. Preface	1	
2. Explanation of Terms	1	
3. Rules and Regulations	1	
4. Nonrecurring charges	2	
5. Basic Local Exchange Service	3	
6. Centrex Service	6	
7. Payphone Service	6	
8. Mileage Charges	7	
9. Telecommunications Utility Individual Contracts	7	
10. Miscellaneous Services	8	
11. Custom Calling Services	15	
11.1 Custom Calling Features	15	
11.2 Custom Local Area Signaling Service (CLASS)	16	
11.3 Bundled Services	17	
12. Switched Digital Services	31	
13. Temporary Suspension – Vacation Get Away Service	34	
14. Construction Charges	34	
15. Exchange Boundaries	34	
16. Directory Assistance Service	35	
17. Directory Listings	35	
18. Operator Services	35	
19. Joint User Service	36	
20. Interconnection with Customer-owned Equipment and Wiring	36	
21. Lifeline Assistance Programs	37	(T)
22. Foreign Exchange Service	37	
23. Nonutility Merchandising	38	
24. Access Service	38	
25. Channel Services	38	
26. Extended Area Service	38	

Issued: December 1, 2019

Effective: December 1, 2019

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 1
Cancels Original Sheet No. 1

RATES AND EXCEPTIONS

1. Preface
A: Exceptions: None
2. Explanation of Terms
A: Exceptions: None
3. Rules and Regulations
A: Exceptions: None

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Fifth Revised Sheet No. 2
Cancels Fourth Revised Sheet No. 2

RATES AND EXCEPTIONS

4. Nonrecurring Charges

A: Exceptions: Connecting Device Charge and Premises Visit Charge do not apply.

B: Rates and Charges:

All Exchanges	Nonrecurring Charge		
	<u>Business</u>	<u>Residential</u>	
Service Order Charge			
Initial ¹	\$35.00	\$35.00	(I)
Subsequent	\$25.00	\$25.00	(I)
Record Change	\$7.00	\$7.00	
C.O. Line Connection ¹	\$25.00	\$25.00	(I)
Access Line Work Charge ¹	\$20.00	\$20.00	(I)
Reconnect Charge	\$45.00	\$45.00	(I)
NSF Check Charge	\$25.00	\$25.00	
Unauthorized End User Service Change Charge			
One to Three Lines	\$16.00	\$16.00	
Four or more on a time/expense basis	\$16.00	\$16.00	

¹ Installment billing available.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
23rd Revised Sheet No. 3
Cancels 22nd Revised Sheet No. 3

RATES AND EXCEPTIONS

5. Basic Local Exchange Service

5.1 Basic Local Exchange Service

A: Exceptions: None

B: Rates and Charges:

	Monthly Rate	Assessment ²	Total	
<u>All Exchanges</u>				
Residence 1-Party ¹	\$20.00	\$3.04	\$23.04	
Business 1-Party	\$64.70	\$3.04	\$67.74	(I)
Key System Trunk	\$67.00	\$3.04	\$70.04	(I)
PBX Trunk	\$27.00	\$3.04	\$30.04	
Semi-Public Paystation	\$23.70	\$3.04	\$26.74	
Centrex	ICB			

¹ Includes elementary schools, secondary schools and public libraries.

² Recovery of assessments to fund state universal service fund programs.

Issued: February 1, 2026

Effective: February 1, 2026

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 4
Cancels Original Sheet No. 4

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>	<u>Effective Date</u>
New Richmond	Baldwin	12/21/93
	Hudson	12/21/93
	Houlton	12/21/93
	Roberts	12/21/93
	Glenwood City	12/21/93
	Hammond	12/21/93
	Deer Park	09/21/94
Star Prairie	Amery	09/21/94
	Clear Lake	09/21/94
	Deer Park	09/21/94
	Dresser	09/01/09
	Roberts	12/21/93
	Osceola	12/21/93
	Somerset	12/21/94

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
9th Revised Sheet No. 5
Cancels 8th Revised Sheet No. 5

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service (Cont'd)

5.2.1	Rates for ECC Messages	<u>Business</u>	<u>Residence</u>
	Per Minute or fraction there of	\$0.06	\$0.06

5.3 Touch Calling Service

A: Exceptions: None

B: Rates and Charges:

5.3.1 Touch Calling is included for all customers as part of the basic local exchange rate.

5.4 Frontier Road Work Recovery Surcharge

A: Exceptions: None

B: Rates and Charges: Per Month

Business and Residential \$4.50

(I)

Issued: August 1, 2025

Effective: August 1, 2025

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 6
Cancels Original Sheet No. 6

RATES AND EXCEPTIONS

6. Centrex Service

A: Exceptions: None

B: Rates and Charges:

Per Month

Centrex Line, Per Line

\$34.70

7. Payphone Service

A: Exceptions: None

B: Rates and Charges:

The following rates and charges are for Payphone Provider Service only and are in addition to the rates and charges for any other service(s) required to furnish a communications system.

	Non-Recurring <u>Charge</u>	<u>Per Month</u>
(A) Payphone Service, Per access line.	¹	²
(B) Optional Features		
In addition to the rate and charges set forth in A. above, a Coin Supervision Additive will apply when the coin Supervision Additive Functionality must be provided by the Company, per access line.	N/A	\$1.95

¹ Business nonrecurring charges shall apply.

² Business One-party local rate shall apply.

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 7
Cancels Original Sheet No. 7

RATES AND EXCEPTIONS

8. Mileage Charges

A: Exceptions: None

B: Rates and Charges:

(A) All Exchanges:

Monthly Rate

(1)	Extension Station, each	
	Business	NA
	Residence	NA
	PABX Extension Stations	\$1.25
(2)	PABX Talking Channel 1/4 ¹	\$1.00
	Talking Channel, per 1/4 mile	\$3.00
	Associated Signal Channel, Per 1/4 mile	\$2.00
(3)	Minimum Charge Per Circuit	
	(a) Business	
	Talking Channel	\$3.00
	Signal Channel	\$2.00
	(b) Residence	
	Talking Channel	\$3.00
	Signal Channel	\$2.00

9. Telecommunications Utility Individual Contracts

A: Exceptions: None

B: Rates and Charges:

¹ Also applies to domain off premise charge for customer owed equipment.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 8
Cancels Original Sheet No. 8

RATES AND EXCEPTIONS

10. Miscellaneous Services

10.1 Equipment for Hearing and Speech Impaired Persons

A: Exceptions: None

B: Rates and Charges

Adjustable Volume Units

Hard of Hearing Handset

Monthly Rent

\$1.00

10.2 Teleprinter for Hearing and Speech Impaired Persons

TDD Terminal:

a. Certified hearing and speech impaired:

Monthly Rent

\$8.00

Nonrecurring
Charge

None

In addition to the above, standard monthly rates and applicable service connection charges apply.

10.3 Fire Reporting System

A: Exceptions: None

B: Rates and Charges

Monthly Rate

Police Signal Service	\$5.20
Fire Call Service	\$5.00
Municipal Service (Curfew)	\$1.00

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 9
Cancels Original Sheet No. 9

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.4 Automated Attendant

A: Exceptions: St. Croix Study Area.

10.5 Call Blocking Services

Installation charge for
Second or Subsequent
Blocking Orders

Call Blocking Service, Each line per order \$10.00

10.6 ECC Blocking Services

A: Exceptions: None

B: Rates and Charges:

Originating Exchange

Blocked ECC Calling Points

New Richmond

Hudson
Houlton
Roberts
Glenwood City
Hammond
Deer Park

Star Prairie

Amery
Clear Lake
Deer Park
Roberts
Osceola
Somerset

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revisited Sheet No. 10
Cancels Original Sheet No. 10

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.7 Direct Inward Dialing

A: Exceptions: None

B: Rates and Charges:

	Installation Charge	Monthly Rate
DID Rates		
Direct Outward Dialing Trunk, Each		
Digital		
DID trunk Termination in central office	\$75.00	\$20.94
Each group of 20 DID stations, or fraction thereof	\$27.00	\$1.50

In addition to the prevailing rates and installation charges for PABX trunk, WATS line, tie lines, FX lines, etc.

Prevailing rate and installation charge for a PABX trunk.

10.8 Tie Lines

A: Exceptions: St. Croix Study Area.

10.9 Circuit Pair Rental

A: Exceptions: Service not available to St. Croix Study Area.

10.10 Message Waiting Indication

A: Exceptions: St. Croix Study Area

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Second Revised Sheet No. 11
Cancels First Revised Sheet No. 11

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.11 Digital Billing

A: Exceptions: None

(T)

B: Rates and Charges:

Monthly Rate

Rate for Digital Billing with Duplicate paper bill

\$5.00

(T)(I)

10.12 Duplicate Bill Charge

A: Exceptions: None

B: Rates and Charges:

Monthly Rate

Duplicate Bill Charge, per copy of bill requested

\$5.00

10.13 N11 Abbreviated Dialing Codes

A: Exceptions: None

B: Rates and Charges:

Charges applicable to the N11 Service are as follows:

Nonrecurring
Charge

1. Service Charge, per Point-to Number

\$300.00

2. Central Office Switch Activation Charge,
per Central Office Switch Translated or Changed

\$30.00

3. Service Ordering Charge

\$20.00

10.14 Business Traffic Study Service

A: Exceptions: None

B: Rates and Charges:

Set up Charge and first week per access line or trunk group

\$60.00

Each additional week per access line or trunk group

\$25.00

Issued: September 2, 2021

Effective: September 2, 2021

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 12
Cancels Original Sheet No. 12

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.15 Meet Me Conference Call

A: Exceptions: None

B: Rates and Charges:

- | | |
|--|---------|
| 1. Set Up Charge, includes a \$10.00 set-up Charge plus the first thirty (30) minutes of the Meet-Me Conference Call | \$16.00 |
| 2. Each additional Fifteen (15) minutes Scheduled for Meet-Me Conference Call | \$3.00 |
| 3. Cancellation Charge if Meet-Me Conference Call is canceled less than 24 hours prior to scheduled start | \$22.00 |

All Meet-Me Conference participants will be billed applicable toll rates and charges by their Interexchange Carriers.

10.16 Selective Class of Call Screening

A: Exceptions: None

B: Rates and Charges:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Per establishment of service Per Business trunk, business line or Centrex	\$25.00	--
Line Equipped	¹	\$6.00

¹ In addition to applicable nonrecurring charges as shown in other parts of this Tariff for special orders not worked in conjunction with initial order.

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Second Revised Sheet No. 13
Cancels First Sheet No. 13

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.17 Simplified Message Desk Interface

A: Exceptions: None

B: Rates and Charges:

The following rates and charges are for SMDI only and are in addition to the applicable service charges.

	<u>Monthly Rate</u>
1. SMDI Central Office Common Equipment, per data link	\$572.70
2. SMDI Central Office Common Equipment, per data link	<u>I.N.C</u> \$1,145.35

10.18 Call Transfer Service ¹

A: Exceptions: None

B: Rates and Charges:

Monthly Rate Residence	\$3.99
Monthly Rate Business	\$4.99

10.19 Personal Paging

A: Exceptions: Service not available to St. Croix Study Area.

¹ This service has been grandfathered.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Third Revised Sheet No. 14
Cancels Second Revised Sheet No. 14

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.20 Convenience Fee

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing. This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

Per Occurrence

Convenience Fee

\$10.00

Issued: January 22, 2017

Effective: January 22, 2017

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
10th Revised Sheet No. 15
Cancels 9th Revised Sheet No. 15

RATES AND EXCEPTIONS

11. Custom Calling Services

11.1 Custom Calling Features

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
Basic Call Forward	\$9.50	\$9.50		
Call Forward Busy ²	\$9.50	\$9.50		
Call Forward Busy/No Answer	\$9.50	\$9.50		
Call Forward No Answer ²	\$9.50	\$9.50		
Call Waiting/Cancel Call Waiting	\$30.25 (I)	\$10.00	\$3.00 ³	\$3.50 ³
3 Way Calling	\$10.25	\$10.00		
Speed Call 8 ⁴	\$5.99	\$6.50		
Speed Call 30	\$6.99	\$6.50		

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² In addition to the charges specified herein, filed long distance rates will apply to calls forwarded from the customer's telephone to telephones located outside of the local calling area.

³ The maximum charge is \$15.00 per month, per line.

⁴ This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
12th Revised Sheet No. 16
Cancels 11th Revised Sheet No. 16

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.2 Custom Local Area Signaling Service (CLASS)

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
*69 Call Return	\$6.99	\$6.50	\$3.00 ²	\$3.50 ²
*66 Busy Number Redial	\$6.99	\$6.50	\$3.00 ²	\$3.50 ²
Priority Call	\$6.99	\$6.50		
Distinctive Ring	\$5.99	\$6.99		
Selective Call Forward	\$5.00	\$6.50		
Selective Call Rejection	\$5.00	\$6.50		
Selective Call Acceptance	\$5.00	\$6.50		
Call Trace			\$8.50 ³	\$8.00 ³
Caller ID Name	\$34.50 (I)	\$13.75		
Anonymous Call Block/Rejection	\$5.75	\$6.00		
Remote Activated Call Forward	\$6.99	\$7.00		
Remote Call Forward (RCF)	\$54.00	\$34.00		
Frontier Privacy ⁴	\$1.00	\$3.00	\$0.75	\$0.75
Multiple Simultaneous Call Forward	\$11.00	N/A		

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² The maximum charge is \$15.00 per month, per line.

³ The maximum charge is \$32.50 per month, per line.

⁴ This service has been grandfathered.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Second Revised Sheet No. 17
Cancels First Revised Sheet No. 17

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

Monthly Rate

11.3.1 Frontier Freedom Package includes the following: \$15.95

Basic Voice Message Service
Caller ID Name
Call Forward
Call Waiting
Busy Redial
Call Return
Speed Call 8e
3 Way Calling
Message Waiting Indication

11.3.2 Four Feature Package includes Call Waiting, all Forwarding, Speed Call and 3 Way Calling. \$6.00

11.3.3 Frontier Choices is a feature package available to residence and business customers. A customer may select an unlimited number of the following compatible services or features: Speed Call 8, Speed Call 30, Call Waiting/Cancel Call Waiting, Call Forward, Distinctive Ring, 3 Way Calling, Caller ID with Name, *66 Busy Number Redial, *69 Call Return, Priority Call, Selective Call Acceptance, Selective Call Rejection, Selective Call Forward, Frontier Privacy, and Message Waiting Indication. A customer may add or delete features within the feature package at no additional charge.

Monthly Rate

\$17.95

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Eighth Revised Sheet No. 18
Cancels Seventh Revised Sheet No. 18

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

11.3.4 Citizens Select Plans – Grandfathered as of June 25, 2019

(C)

A: Exceptions: Service not available to St. Croix Study Area.

11.3.5 Frontier Feature5 Pack – Grandfathered as of June 24, 2019

A: Exceptions: The following features are offered in each bundle.

(a) Two Constant features:

Caller ID Name

Call Forwarding – Choice of one of the following:

Call Forward Busy

Basic Call Forward

Call Forwarding

(b) Choice of three of the following other features:

Busy Redial

Call Return

Call Waiting

Speed Call 8

3 Way Calling

B: Rates and Charges:

Monthly Rate

Frontier Feature5 Pack

\$11.95

Issued: June 25, 2019

Effective: June 25, 2019

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Third Revised Sheet No. 19
Cancels Second Revised Sheet No. 19

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

11.3.6 Frontier Choices Tier Bundles – Grandfathered as of June 25, 2019

A: Exceptions: Only the following bundles are offered.

B: Rates and Charges:

	Installation <u>Charge</u>	Monthly <u>Rate</u>	
Frontier Choices Tier I	¹	\$34.00	(I)
Frontier Choices Tier III	¹	\$58.20	(I)

11.3.7 FrontierWorks Small Business Solutions – Grandfathered as of June 24, 2019

A: Exceptions: None

B: Rates and Charges:

All Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
SB1	\$46.00	\$44.00	\$42.00
SB2	\$72.00	\$68.00	\$64.00
SB3	\$68.00	\$64.00	\$60.00
SB4	\$94.00	\$88.00	\$84.00
SB5	N/A	N/A	N/A
SB6	N/A	N/A	N/A
SB7	\$17.73	\$16.68	\$15.63

Optional Services

Monthly Rate

FrontierWorks Select 5	\$9.95
FrontierWorks Select 5 #2	\$12.95

¹ Normal Service Ordering and Connection charges apply.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Third Revised Sheet No. 20
Cancels Second Revised Sheet No. 20

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.8 FrontierWorks Small Business Connections – Grandfathered as of June 24, 2019 (C)
(C)

All Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
Bundle 1	\$89.99	\$84.99	\$79.99
Bundle 2	\$134.99	\$126.99	\$118.99
Bundle 3	\$129.99	\$119.99	\$114.99
Bundle 4	\$174.99	\$163.99	\$153.99
Bundle 5	\$189.99	\$179.99	\$169.99
Bundle 6	\$139.99	\$129.99	\$119.99
Bundle 7	\$161.99	\$151.99	\$142.99

Optional Services – All Exchanges

Monthly Rate

1. Bundles 1-5

FrontierWorks Optional Business
Feature Package, per line \$9.99

2. Bundles 6-7

Optional Centrex Features, per feature \$1.99

Issued: June 24, 2019

Effective: June 24, 2019

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
8th Revised Sheet No. 21
Cancels 7th Revised Sheet No. 21

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.9 Frontier Small Business Advantage – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Two –Year Term</u>
Bundle 1	\$64.99
Bundle 2	\$74.99
Bundle 3	\$84.99
Additional Features, per feature	\$1.99

11.3.10 Frontier Digital Phone Service – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Service	\$61.99
Digital Phone Enhanced Feature Pack	\$7.49

11.3.11 Frontier Business Unlimited Service – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Unlimited Service	\$75.00
Business All in feature Package	\$4.99

(I)

11.3.12 Frontier Digital Phone Bronze – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Bronze	\$21.99
Digital Phone Enhanced Feature Pack	\$7.49

Issued: February 1, 2026

Effective: February 1, 2026

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
10th Revised Sheet No. 22
Cancels 9th Revised Sheet No. 22

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.13 Frontier Digital Basic Bundle – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Basic Bundle	\$31.99
Digital Phone Enhanced Feature Pack	\$7.49

11.3.14 Stay Connected Seasonal Offering ¹ – Grandfathered as of May 8, 2020

<u>All Exchanges</u>	<u>Monthly Rate</u>
Stay Connected Seasonal Offering	\$9.99

11.3.15 Frontier Business Essentials – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Essentials Package	\$79.99
Enhanced Feature Pack	\$3.99
Frontier Business all in feature package	\$4.99

(I)

11.3.16 Frontier Digital Phone Plus Service - Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Plus Service	\$61.99
Digital Phone Enhanced Feature Pack	\$7.49

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
7th Revised Sheet No. 23
Cancels 6th Revised Sheet No. 23

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.17 Frontier Business Metro – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Metro	\$39.99
Enhanced Feature Pack	\$3.99

11.3.18 Frontier Digital Phone 100 – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Digital Phone 100	\$20.99
One Feature	\$7.49
Two Features	\$7.99
Three Features	\$9.99
All Features Listed	\$12.99

(I)

11.3.19 Frontier Unlimited State – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Unlimited State	\$30.99
One Feature	\$7.49
Two Features	\$7.99
Three Features	\$9.99
All Features Listed	\$12.99

(I)

11.3.20 Frontier Digital Phone X – Grandfathered as of June 25, 2019

Frontier Digital Phone X service not available to Frontier
Communications –St. Croix LLC

Issued: January 1, 2025

Effective: January 1, 2025

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
8th Revised Sheet No. 24
Cancels 7th Revised Sheet No. 24

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.21 Frontier Unlimited State X – Grandfathered as of June 25, 2019

Frontier Unlimited State X service does not apply to Frontier
Communications - St. Croix LLC

11.3.22 Frontier Digital Phone Essentials 1 – 2010 *

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Essential 1-2010	\$30.99	
Enhanced Feature Pack	\$7.49	(I)

11.3.23 Frontier Digital State Unlimited with Essentials 1 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital State Unlimited with Essentials 1	\$35.99	
One Feature	\$7.49	(I)
Two Features	\$7.99	

11.3.24 Frontier Digital Phone Nationwide with Essentials 1 -2010 *

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Nationwide with Essentials 1-2010	\$41.99	
Enhanced Feature Pack	\$7.49	(I)

¹ This service offering is limited to all existing subscribers at their existing locations.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
7th Revised Sheet No. 25
Cancels 6th Revised Sheet No. 25

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.25 Frontier Digital Phone Nationwide Unlimited with Essentials 1 - 2010 ¹

All Exchanges

Monthly Rate

Frontier Digital Phone Nationwide with
Essentials 1-2010
Enhanced Feature Pack

\$41.99

\$7.49

(I)

11.3.26 Frontier Business Nationwide Unlimited Service II ¹

All Exchanges

Monthly Rate

Frontier Business Nationwide Unlimited Service II
Additional Business Lines
Frontier Business All in Feature Package

\$52.99

\$46.99

\$4.99

11.3.27 Frontier Business Local Unlimited II ¹ - Grandfathered as of January 1, 2018

All Exchanges

Monthly Rate

Frontier Business Local Unlimited II
Business All in Feature Package

\$35.99

\$4.99

¹ This service offering is limited to all existing subscribers at their existing locations.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
3rd Revised Sheet No. 26
Cancels 2nd Revised Sheet No. 26

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.28 ISDN – Primary Rate Interface (ISDN-PRI) Bundle

<u>All Exchanges</u>	<u>Monthly Rate</u>
<u>2-Year Term</u> ¹	
ISDN-PRI Bundle	\$575.00
ISDN-PRI Bundle with 20 DID Numbers	\$590.00
ISDN-PRI Bundle with 50 DID Numbers	\$595.00
ISDN-PRI Bundle with 100 DID Numbers	\$600.00
<u>3-Year Term</u> ¹	
ISDN-PRI Bundle	\$1,037.50 (I)
ISDN-PRI Bundle with 20 DID Numbers	\$1,052.50
ISDN-PRI Bundle with 50 DID Numbers	\$1,057.50
ISDN-PRI Bundle with 100 DID Numbers	\$1,062.50 (I)
<u>5-Year Term</u> ¹	
ISDN-PRI Bundle	\$425.00
ISDN-PRI Bundle with 20 DID Numbers	\$440.00
ISDN-PRI Bundle with 50 DID Numbers	\$445.00
ISDN-PRI Bundle with 100 DID Numbers	\$450.00

¹ Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

Issued: April 1, 2025

Effective: April 1, 2025

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
7th Revised Sheet No. 27
Cancels 6th Revised Sheet No. 27

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.29 Frontier Digital Phone Essentials - Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Essentials	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ¹ - Grandfathered	\$9.99	

11.3.30 Frontier Digital Phone Unlimited - Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99	

11.3.31 Frontier Digital Phone Unlimited Plus - Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99	

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
8th Revised Sheet No. 28
Cancels 7th Revised Sheet No. 28

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.32 Frontier Simply Unlimited Service ¹ - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Simply Unlimited Service (Lines 1 to 3)	\$78.99	(I)
Frontier Simply Unlimited Service (Lines 4 to 12)	\$63.99	(I)
Frontier Business All in Feature Package	\$4.99	

11.3.33 Frontier OneVoice

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Monthly Rate Basic Bundle	\$89.99	(I)
Term Price with 1 year commitment	\$74.99	(I)
Premium Feature Package	\$9.99	

11.3.34 Frontier Commercial Voice Unlimited ¹ - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Month to Month	\$33.00	
One Year Term	\$28.00	
Two Year Term	\$28.00	

¹ This service is limited to all existing subscribers.

Issued: October 1, 2025

Effective: October 1, 2025

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
6th Revised Sheet No. 29
Cancels 5th Revised Sheet No. 29

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.35 Frontier Digital Phone Unlimited (Challenger) – Grandfathered (C)

Monthly Rate

Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ¹	\$9.99	

11.3.36 Frontier Digital Phone Unlimited Plus (Challenger) – Grandfathered (C)

Monthly Rate

Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ¹	\$9.99	

11.3.37 Frontier Residential Unlimited Voice Service

All Exchanges Monthly Rate

Frontier Residential Unlimited Voice Service	\$20.00
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11.3.38 Frontier Unlimited Voice and Feature Bundle

All Exchanges Monthly Rate

Frontier Unlimited Voice and Feature Bundle	\$50.00
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¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 31
Cancels Original Sheet No. 31

RATES AND EXCEPTIONS

12. Switched Digital Services

12.1 Switched 56 Kilobit Service

A: Exceptions: Service not available to St. Croix Service Area

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Standalone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$300.00
Basic trunks each		
- In-only trunk	102.00	21.00
- Out-only trunk	102.00	21.00
- Two-way trunk	102.00	21.00
Advanced trunks each		
- In-only trunk with DID	63.00	21.00
- Out-only trunk with Outward Dialing	102.00	21.00
- Two-way trunk with DID	65.00	21.00

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 32
Cancels Original Sheet No. 32

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.2 Switched DS1 Service (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Nonrecurring change charges apply as follows:

	<u>Nonrecurring Charge</u>
Trunk Change Charges	
- Miscellaneous changes within the categories of basic or advanced	\$44.00
- Change from basic trunks to advanced trunks or vice versa	\$69.00
- Add, change to or from, or rearrange hunting arrangement within a trunk group	\$46.00

Rate Stability Plan - Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- One-Year Plan All basic trunks or a combination of basic and advanced trunks	\$1,150.00	\$275.00
- Two-Year Plan All basic trunks or a combination of basic and advanced trunks	\$750.00	\$265.00

Stabilized Monthly Rates

- Three-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$250.00
- Five-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$200.00

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 33
Cancels Original Sheet No. 33

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.3 Frontier T-Advantage Digital Service

A: Exceptions: None:

B: Rates and Charges:

	Nonrecurring Charge	Monthly Rate
Frontier T-Advantage Digital Service, 24 Channels, with PRI ISDN		
One-Year Term	\$1,650.00	\$929.20
Two-Year Term	\$1,235.00	\$729.20
Three-Year Term	None	\$629.20

FRONTIER T-ADVANTAGE Digital Service,
24 Channels, with PRI ISDN

One-Year Term	\$1,950.00	\$1,204.00
Two-Year Term	\$1,465.00	\$1004.00
Three-Year Term	None	\$904.00

Service Change Charge

Applies to any change to the existing
configuration of the service, per order

\$150.00

Each additional block of 20 DID telephone
numbers, after the first 40 DID numbers
in a 24-Channel facility, per month

\$5.00

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
4th Revised Sheet No. 34
Cancels 3rd Revised Sheet No. 34

RATES AND EXCEPTIONS

13. Temporary Suspension – Vacation Get Away Service

13.1 Temporary Suspension ¹ – Grandfathered as of May 8, 2020

A: Exceptions: None

B: Rates and Charges: See Tariff Section 13

13.2 Vacation Get Away Service

A: Exceptions: None

B: Rates and Charges:	<u>Recurring Charge</u>	(C)
Residence	\$5.00	(I)

14. Construction Charges

A: Exceptions: None

B: Rates and Charges: See Tariff Section 14

15. Exchange Boundaries

A: Exceptions: St. Croix Study Area only contains the following exchanges

Star Prairie
New Richmond

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
7th Revised Sheet No. 35
Cancels 6th Revised Sheet No. 35

RATES AND EXCEPTIONS

16. Directory Assistance Service

A: Exceptions: None

B: Rates and Charges:

Per Call

Local Directory Assistance Calls	*
National Directory Assistance Calls	*
Directory Assistance Call Completion	*

17. Directory Listings

A: Exceptions: None

B: Rates and Charges:

	Monthly Rate	
	<u>Business</u>	<u>Residential</u>

Additional Listings	\$34.00 (I)	\$6.00
Extra Lines of Information	\$34.00 (I)	\$5.50
Foreign Exchange Listing	\$6.50	\$6.00
Non-Listed	\$6.50	\$6.50
Non-Published	\$7.00	\$7.00

18. Operator Services

A: Exceptions: None

B: Rates and Charges:

Per Call

Operator Assisted Station to Station	*
Collect	*
Operator Assisted Person to Person	*
Operator Assisted Time and Charges	*
Operator Assisted -Corrections	*
Billed to Third Number	*
Live Operator Fee	*

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

Issued: March 1, 2025

Effective: March 1, 2025

By: Manager, Regulatory Reporting

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Second Revised Sheet No. 36
Cancels First Revised Sheet No. 36

RATES AND EXCEPTIONS

19. Joint User Service

A: Exceptions: In addition, Free Business Joint User Service Below

B: Rates and Charges:

Monthly Rate

Business \$5.00

Free Business Joint User Service

Fire Departments without telephone service may list the telephone number or numbers of not more than three telephone subscribers without payment for joint user service in the "emergency calls" and "Alphabetical" sections of the directory. Regular business joint user rates apply to all additional numbers.

A free listing in the alphabetical section may be provided in the directory of one exchange only. The regular foreign listing charge applies to foreign listing of fire department in the alphabetical section of directories of additional exchanges.

20. Interconnection with Customer-Owned Equipment and Wiring

A: Exceptions: None

B: Rates and Charges: See Tariff Section 19

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
Fifth Revised Sheet No. 37
Cancels Fourth Revised Sheet No. 37

RATES AND EXCEPTIONS

21. Lifeline Assistance Programs

21.1 Monthly Credit

A: Exceptions: None

B: Rates and Charges:

Credit Amount

- Qualifying voice-only service
 - Prior to December 1, 2019 \$9.25
 - Effective December 1, 2019 \$7.25
 - Effective December 1, 2020 \$5.25
- Qualifying Broadband or bundled service \$9.25

21.2 State Lifeline Monthly Credits

A: Exceptions: None

B: Rates and Charges:

Company – St. Croix			
Exchange	County	Credit Amount	
		<u>Voice</u>	<u>Broadband</u>
New Richmond	St. Croix	\$4.37	\$1.62
Star Prairie	St. Croix	\$4.37	\$1.62

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(I)

Issued: December 1, 2020

Effective: December 1, 2020

By: Allison Ellis, Sr. Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

St. Croix Study Area
Wisconsin

Section 29
First Revised Sheet No. 38
Cancels Original Sheet No. 38

RATES AND EXCEPTIONS

22. Foreign Exchange Service

A: Exceptions: None

B: Rates and Charges:

	Mileage Charges	
	<u>First 1/4 Mile</u>	<u>Additional 1/4 Miles</u>
1-Party:	\$6.50	\$5.00
		<u>Nonrecurring Charge</u>
Cross Boundary Foreign Exchange Service Establishment Charge, per exchange		\$50.00

23. Nonutility Merchandising

A: Exceptions: None

B: Rates and Charges: See Tariff Section 22

24. Access Service

A: Exceptions: None

B: Rates and Charges: See Tariff Section 23

25. Channel Services

A: Exceptions: Service not available to St.Croix Service Area

26. Extended Area Service

A: Exceptions: None

Issued: January 1, 2018

Effective: January 1, 2018

By: Kenneth Mason, Vice President of Government and Regulatory Affairs